



CHAIFETZ ARENA TECH PACK

2026/2027

TABLE OF CONTENTS



TABLE OF CONTENTS	1
ABOUT	2
LOCATION	3
ARENA CONTACTS	4
SHOW PARKING	5
LOAD IN	7
POWER	
SHORE POWER	8
INSIDE SHOW POWER	9
STAGE & BARRICADE	10
PRODUCTION	11
RIGGING	13
VIDEO	14
SOUND	16
LIGHTING	17
UNION RULES	18
DIGITAL TOUR	20
EVENT LEVEL MAP	21
BACKSTAGE ROOMS	22
STAR LOUNGES	23
AVAILABLE FURNITURE	24
CATERING	25
BOX OFFICE	26
CONCOURSE	27
RESTROOMS	28
KULTURECITY	29

ABOUT US

Chaifetz Arena

Chaifetz Arena, located in St. Louis, Missouri, is a 10,600 seat multi-purpose venue that opened its doors in April 2008. It is home to Saint Louis University men's and women's basketball and women's volleyball. The arena features a single concourse along with a suite level boasting (14) suites and (2) party suites. There is also a large club space for dinners and parties.

Chaifetz Arena, which is owned by Saint Louis University, is privately managed by Oak View Group. OVG manages, operates, and provides hospitality services for over 400 venues on four different continents. Chaifetz Arena hosts over 140 events each year including concerts, family shows, trade shows, high school & university commencements as well as men's and women's basketball games.



OUR LOCATION

Chaifetz Arena

Chaifetz Arena sits in the historic Midtown district of St. Louis, just minutes from downtown, on the northwest corner of Compton Avenue and Forest Park Parkway / Market Street. The arena is easily accessible from I-64/40, I-70, and I-44.



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www.chaifetzarena.com

SHOW PARKING

Dock Parking

Tour truck and bus parking is located outside the loading dock area. This space can accommodate six trucks and/or buses. Additional truck/bus parking located in attached Fred Weber Lot.

Shore power is available for up to six buses. Shore power includes six 50-amp services, 3 phase.

There is also one 200-amp connection designated for TV production trucks.

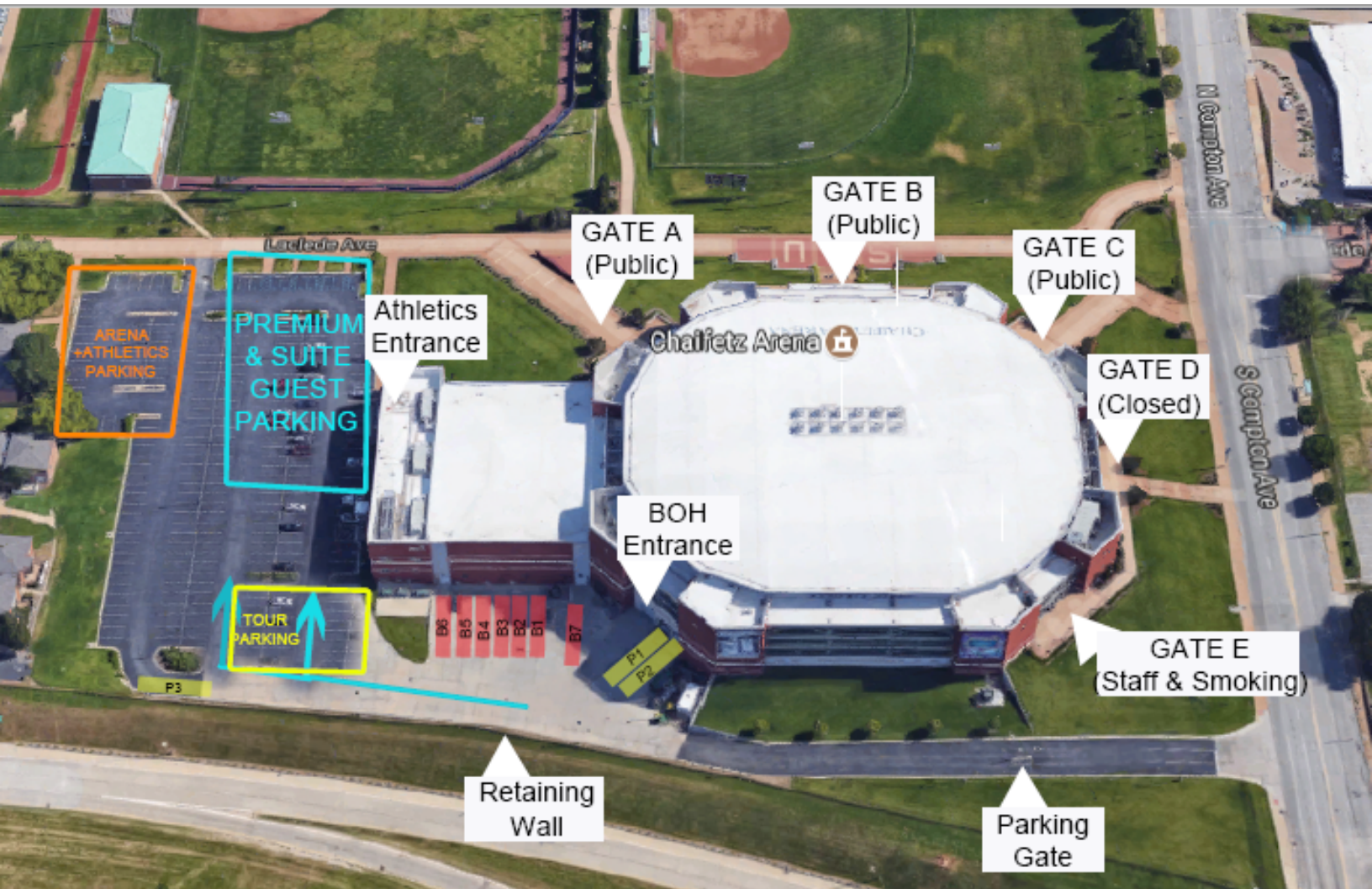


SHOW PARKING

Parking Maps

Your Event Manager will create a parking map based off the needs of your event.

Below is an example from a previous show.

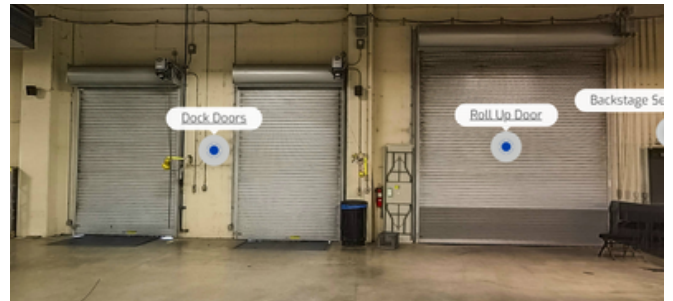


LOAD IN

Show load-in is located at the South side of Chaifetz Arena, approximately 75 ft. from the floor. There are two separate loading docks with levelers and one drive-in door.

Doors

- (2) Dock Doors with Levelers
 - Dimensions: 8' x 14'
- (1) Roll Up Door
 - Dimensions: 18' x 14'



Mitsubishi Forklifts

Chaifetz Arena owns two forklifts that are available to rent:

- 4,740 lbs, 17' H Lift
- 4' Forks with options of 8' blades and 8' extensions upon request.
- Forks are propane fueled.
- Max height is 15.5'.



SHORE POWER

Loading Dock	
x1 - 400 amp with Cam Loc Connections	x4 - 200 amp with Cam Loc Connections
1,200 amps total	

TOTAL SHORE POWER - 1,200 AMPS



INSIDE SHOW POWER



Catwalk	Stage Left Arena Floor	Stage Right Arena Floor	East End Arena Floor
x2 - 200 Amps (disconnect only, no Cam Loc)	x2 - 400 amp with Cam Loc Connections	x2 - 400 amp with Cam Loc Connections	x1 - 200 amp NE (disconnect only, no Cam Loc)
	x3 - 200 amp with Camp Loc Connections	x3 - 200 amp with Camp Loc Connections	x1 - 200 amp SE (disconnect only, no Cam Loc)
400 amps total	1,600 amps total	1,600 amps total	400 amps total

TOTAL INSIDE SHOW POWER - 4,000 AMPS

STAGE & BARRICADE INFORMATION

Portable Stage

Chaifetz Arena owns a Stage Right portable stage that is available for use. The stage is flexible in location, dimension, and configuration depending on the tenant's preference and can be built to 60' w x 40' d with a variable height of 4' to 6' in 2" increments. Included in the portable stage configuration are (125) 4' x 8' decks, (40) 4'-6' frames, (3) sets of steps (two ADA-compatible handicap ramps), railing, black stage skirt, and (42) Stage Right z-frames adjustable from 12" to 24" in 6" increments (for mix builds).

Barricade & Bike Rack

Chaifetz Arena has (32) 4' sections of MOJO blow-through stage barricade (black), (51) sections of outdoor bike rack and (20) section of indoor bike rack to use during performances.



PRODUCTION INFORMATION

Keys

We can make keys available upon request. The keys will be checked out and need to be returned before departing the building.

House Reduction System

Tiffin Reduction System with nine motors and three trusses. Curtain is split into three sections; one center section 80'x50' and two wings that are 60'x50' with provision to block additional seating. "Blackout" curtains are also installed in each vomitory and on all levels as light reduction curtains.

Catwalk

Full square catwalk with middle 'crossover' and dedicated placement areas for ten spotlights. There are two access points to the catwalk, one on each side of the arena. Catwalk flooring ranges in width from 4'10" to 9'10".



PRODUCTION INFORMATION



Pyrotechnics

Pyrotechnics are allowed only with a permit issued by the St. Louis Fire Department (314-289-1915). A fee must be paid and permits must be obtained at least two weeks prior to the event. A fireman will be present at all events when any pyrotechnics are used from one hour prior to the show and sign-out is at conclusion of the pyrotechnics display or the end of the show. There will be a designated room used for storing pyrotechnics. The Fire Alarm System can be over-ridden for pyrotechnics and foggers.

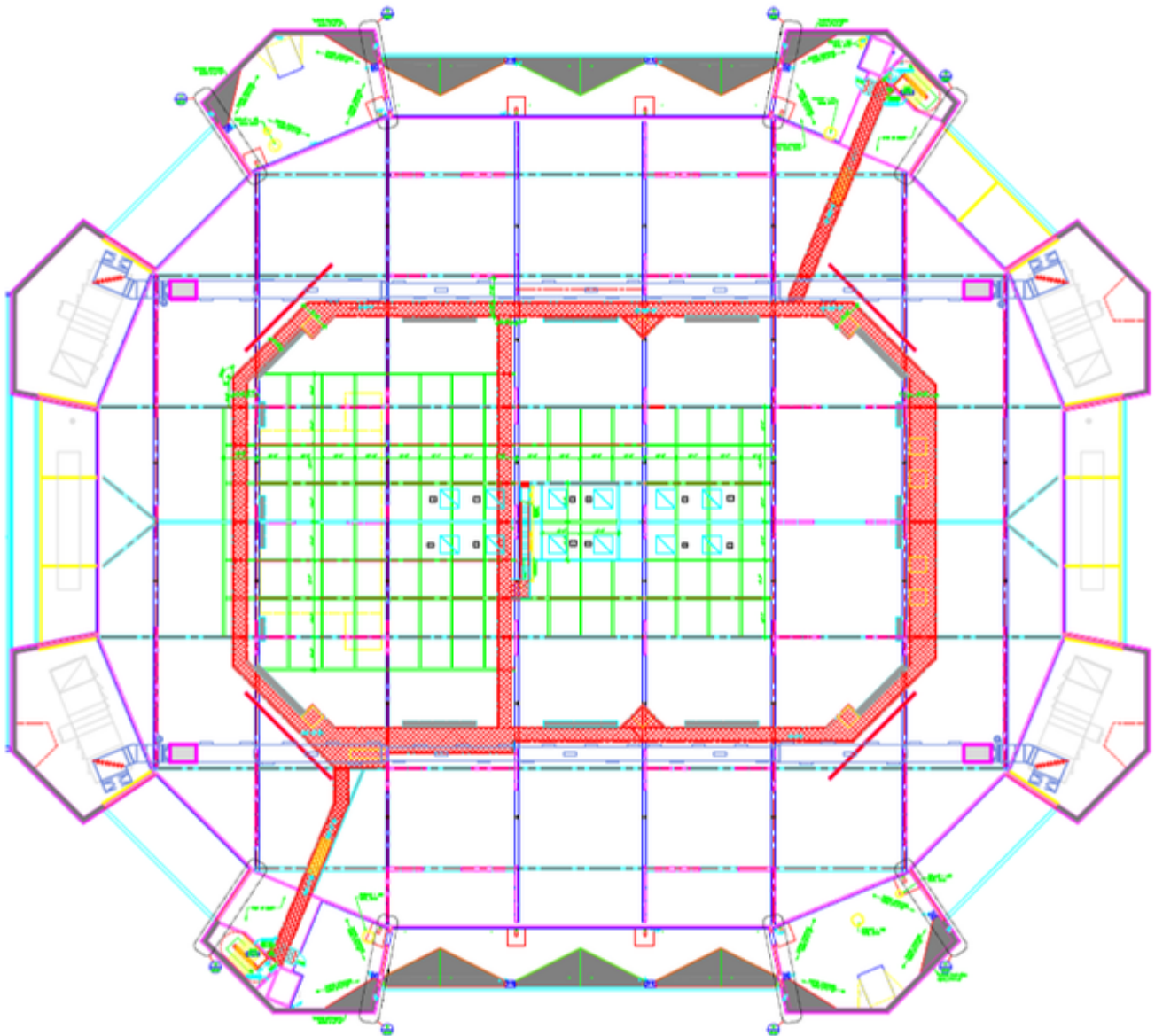
Intercom

Chaifetz Arena has an in-house Digital Clear-Com headset communication system. Equipped with ten Clear-Com FreeSpeak Digital Wireless beltpacks. Intercom system is digital and does not interface with analog systems. Dryline can be dropped stage right from catwalk and daisy chained to analog belt packs but those belt packs must be supplied by tour. If more information is required on this system, please ask to be connected with venue Production Manager.

RIGGING INFORMATION

Rigging Grid

Height of entire grid is uniform at 68' from the arena floor. Main grid in stage area, distances between the beams is 10' - 12' wide and 10' - 12' deep. Maximum load for single span is 5,000 lbs. Maximum total show load is 125,000 lbs.



VIDEO INFORMATION

Scoreboard

Chaifetz Arena has four large displays in each corner of the arena, overall size is approximately 14.5' h x 44.5' w and features 6 mm line-spacing to provide a crisp, clear HD image in 1080i resolution.

West End Boards can be used for IMAG Video during events. See image below as example of this in use.

Please reach out to Event Manager for details.



VIDEO INFORMATION

Scoreboard Continued

There are a total of (24) entrance displays and (1) 360-degree ribbon board. (2) large entrance displays measure approximately 2.5' h x 10' w and (22) smaller entrance displays measure 2.5' h x 6.5' w.

All (24) entrance displays feature 10 mm line-spacing. The 360-degree ribbon board display measures 2' h x 968' w and features 15 mm line-spacing.

Video Control Room

The Chaifetz Arena video control room is equipped with a Ross Carbonite 2 M/E Production Switcher along with Ross Xpression CG system. Grass Valley was selected to provide (4) of their LDX 80 Elite HD cameras.

(2) of the cameras are equipped with Fujinon Digipower 55X zoom lenses with optical stabilization. While the other (2) handheld cameras are equipped with Fujinon 23X zoom lenses.

(1) of the handhelds also features wireless capability which allows us to go anywhere in the arena to get the perfect shot.

SOUND INFORMATION

Sound System

- L-Acoustics A15i
- (8) main circular arrays of (5) A15i loudspeakers each reach out to the seats beyond the main floor
- Single hang of (3) A15i aimed straight down to cover the floor
- These are buttressed with four corner fills of (3) A15i each, plus (8) coaxial X12 spread across four more corner locations.
- (16) KS21 subwoofers are loaded into the center arrays, Powered by (3) LA12x amplified controllers, while (34) LA4X drive the rest of the system
- Events are mixed on a (64) channel Allen & Heath Avantis digital console



LIGHTING INFORMATION



Lighting

Installed in the Summer of 2019, Chaifetz Arena's bowl lighting is comprised of (70) Ephesus Lumadapt 8 RGBA LED light fixtures. In addition to the sports lighting, Chaifetz Arena also has (8) permanently mounted Chauvet Maverick Force 1 spotlights driven by a Chamsys QuickQ 20 lighting controller.

Spotlights

Eight Strong Super Trouper Long Throw with 2000w Xenon Lamps are available for use. All spotlights are located on the catwalk 67'6" from the event floor, allowing each quadrant of the arena to have spotlight accessibility. Power sources: (10) 3-prong, twist-lock, 250-volt receptacles on a 20-amp, 208-volt breaker.

UNION RULES

Loaders

- Loaders are paid by the truck and not hourly.
- Loaders are scheduled in teams of 4.
- 22' or longer truck requires loaders.
- If loaders are then used as hands they are paid per truck AND a 4 hour minimum at hand rate.

Riggers

- Riggers are scheduled in teams of 3 (2 up 1 down).
- Riggers max out at 6 points per “up” (12 points per team).

Rates

- After 8 hours on the load-in call, union will be paid time and one half per hour.
- After 4 hours on show call, union will be paid time and one half per hour.
- Midnight through 7:00AM is double time rate.
- Show hours prior to 30 minutes to curtain are time and one half.
- Show calls are rounded to the nearest ½ hour. After 10 minutes, the show call will round up 30 minutes.
- Show calls are separate calls.
- There can be no pyramiding of hours for purpose of overtime calculations.

UNION RULES

Call minimums

- All calls are a minimum of 4-hour calls.
- Minimum Call is (1) working Steward and (2) Department Heads or (3) Department Heads and (1) non-working steward.

Meals & Meal Penalty

- Meal must be had between the 4th and 5th hour
 - Either one hour walk for lunch and the show goes dark.
 - OR show feeds crew and union gets a 30 minute meal.
- If a meal is not had prior to the end of the 5th hour and labor is kept on, union will receive additional double their hourly pay each hour until meal is had.

Positions

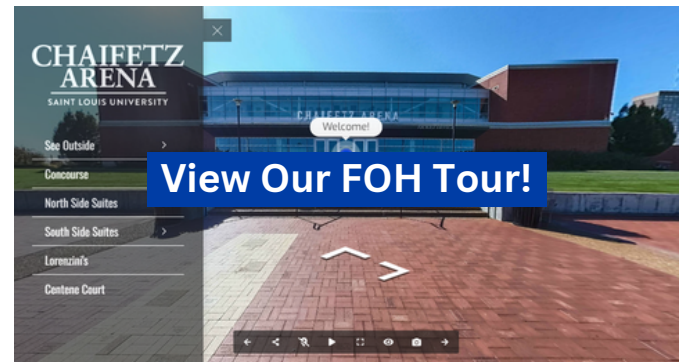
- Forklift, House Lights, Camera Operator, and Wardrobe are all Union Positions



DIGITAL TOURS

Front-of-House Tour

- Outside the Arena
- Centene Court/Main Bowl
- Lorenzini's Club
- Concourse
- Suites



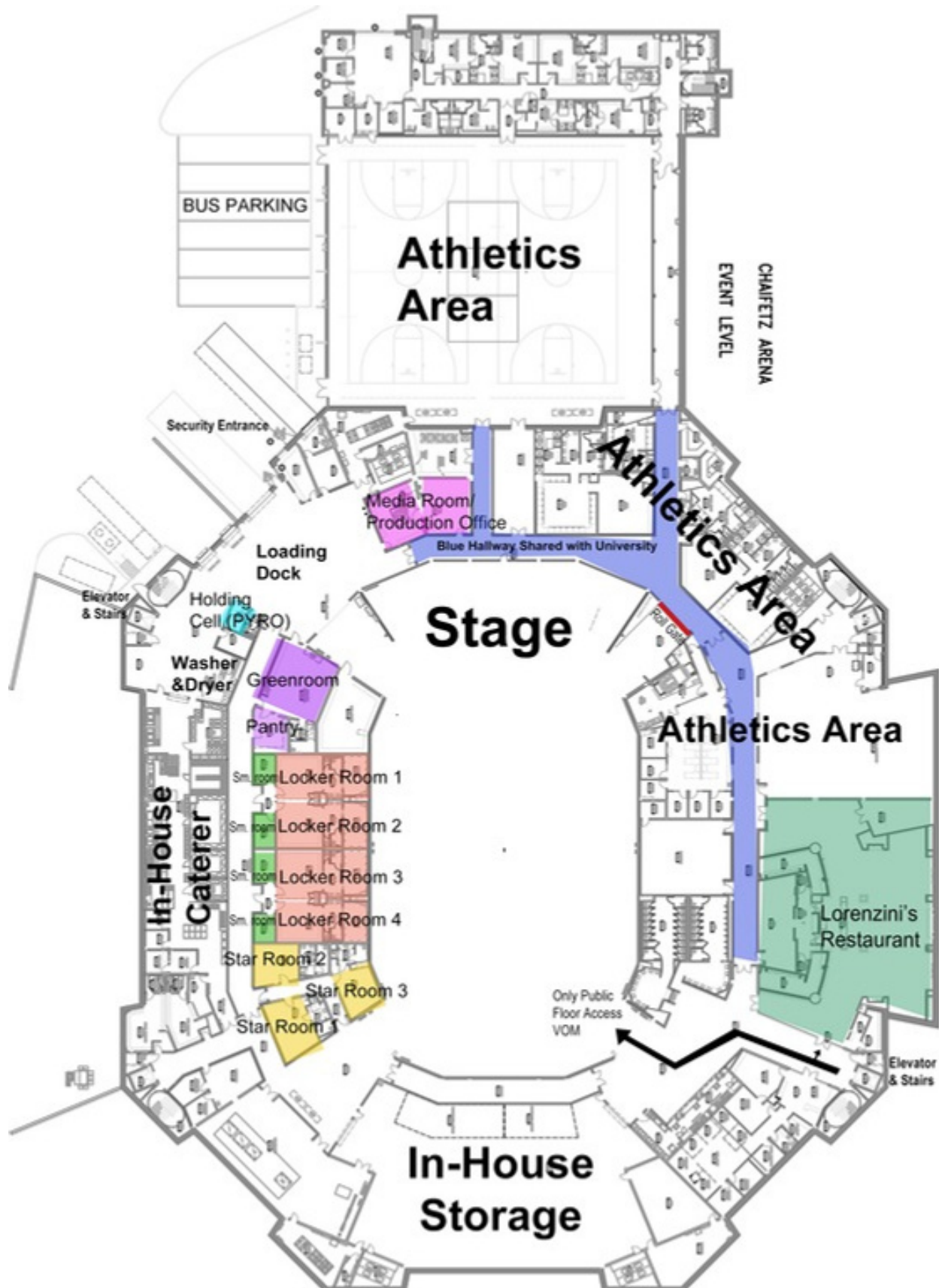
Back-of-House Tour

Password Access: 1818

- Star Lounges
- Locker Rooms
- Media/Production Room
- Loading Dock
- Green Room



EVENT LEVEL MAP



BACKSTAGE ROOMS



Locker Rooms

All four locker rooms are 289 sqft with private shower and restroom facilities. These can be grouped in pairs of two with an interconnecting door with lock. Each locker room has an additional 60 square foot coaches room available for use.

Media Room

- Located off the loading dock - 396 sqft

Green Room

- Located on the Southwest side of the Event Level off the loading dock.
- 702 Square feet
- (1) Bathroom
- Refrigeration
- (1) Catering Pantry (342 square feet)
 - (2) double door fridges
 - Ice Machine (holds 532 lbs of ice)
 - 3 - compartment sink & microwave
 - 1 - 50amp double pole NEMA 14-50R Oven plug/Hubble CS6369 spider plug
 - 1 - 30amp double pole NEMA L6-30 twist lock dedicated outlet
 - 1 - 100amp sub panel: ability to temporarily hardwire a service for up to 100amps

STAR LOUNGES

There are a total of 3 dressing rooms available for show use. Dressing rooms are flexible and vary in size. All rooms are located Southeast on the Event Level and have shower and restroom facilities.

Star Lounge 1

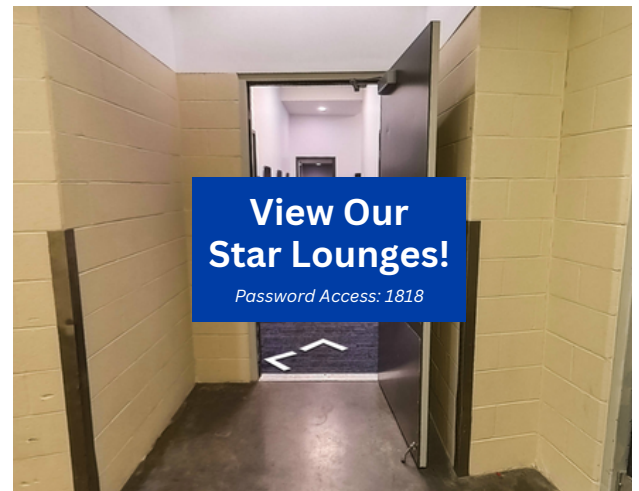
- 487 square feet
- Private shower and restroom facilities

Star Lounge 2

- 342 square feet
- Private shower and restroom facilities

Star Lounge 3

- 289 square feet
- Private shower and restroom facilities



AVAILABLE FURNITURE

All three Star Rooms are fully furnished outside of the below list.

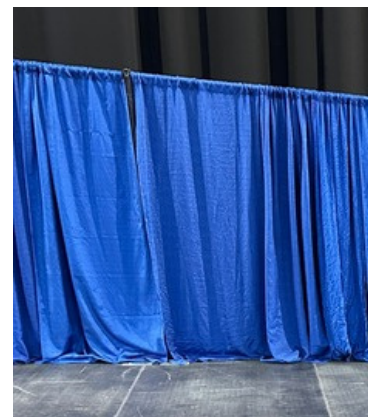


Mobile Furniture

- (7) Fridges
- (6) Black Pleather Sofas
- (2) Black Pleather Love Seats
- (6) Black Pleather Armchairs
- (4) Coffee Tables
- (6) End Tables
- (8) Coat Racks
- (13) Floor Lamps
- (6) Table Lamps
- (4) Standing Mirrors
- (5) Ironing Boards
- (1) Iron
- (1) Steamer

Pipe & Drape

Pipe and Drape is available in black (8' or 12' tall) or royal blue banjo drape (8' tall only)



CATERING INFORMATION

All catering is in-house through Delaware North Catering.

If Traveling with Catering...

Tours traveling with catering can service artists and crew **backstage only**.

Ticketed guests and club, suite, and restaurant areas are the exclusive domain of the in-house caterer.

For more information and details, please contact the Event Manager.



**Delaware
North**
Sportservice



CHAIFETZ ARENA BOX OFFICE

Ticket & Box Office Information

Chaifetz Arena is a Ticketmaster venue. Tickets for all events are available for purchase in-person at the box office and online at Ticketmaster.com or via the Ticketmaster app.

Fees are subject on an event-by-event basis and typically include credit card fees and a facility fee.

The Chaifetz Arena Box Office is open starting at 10:00AM during all ticketed events, with a manager on-site the entire day.

Artist Guest Lists can be dropped off at the Box Office anytime throughout the day.



ARENA CONCOURSE

Our concourse is 19,000 square feet. Approximately 5,000 sq. ft. on the North side, 3,200 sq. ft. on the South side, and 5,500 ft. on each the East and West ends of the arena.

Guest Experience Kiosk

Inside the arena by Gate B and the Box Office is our Guest Experience Kiosk. At the Kiosk, guests can get answers to questions, check out KultureCity bags, check in strollers, look for lost and found, and more.

There is also a Reverse ATM available for guests to turn their cash into cards with the arena being cashless - \$5 fee to use.



RESTROOM INFORMATION



Restroom Locations

Chaifetz Arena contains (2) restrooms on the event level, (14) restrooms on the concourse level, and (4) restrooms on the suite level for a total of (20) restrooms. All restrooms are easily accessible and accommodate guests with disabilities.

- Male: (5) on concourse, (1) on Event Level
- Female: (7) on concourse, (1) on Event Level
- Family: (2) on concourse
 - Located outside section 105 and section 116
- Baby-Changing tables: Featured in (11) restrooms

KULTURECITY VENUE

KultureCity

Chaifetz Arena has partnered with KultureCity to improve our ability to assist and accommodate guests with sensory needs. Our objective is to provide an inclusive and seamless experience for all guests for all events including those with sensory needs.

Sensory bags containing special KCVIP badges, fidget tools, noise canceling headphones and other resources are available for checkout (at no cost by leaving an ID) at our Guest Experience Kiosk.

Weighted lap pads are also available upon request (at no cost by leaving an ID) at our Guest Experience Kiosk.



THANK YOU

VENUE INFORMATION

Chaifetz Arena
1 South Compton Avenue
St. Louis, MO 63103

Phone: 314.977.5000
www.chaifetzarena.com

TICKETING COMPANY

Ticketmaster

TIME ZONE

CST

DOORS

Doors open 60-90 minutes prior to showtime.

INTERNET

High speed wireless internet available.